



**FOR YOUTH DEVELOPMENT®  
FOR HEALTHY LIVING  
FOR SOCIAL RESPONSIBILITY**

## **Henry County YMCA**

### **REFUND POLICY**

**The purpose of our refund policy is to allow the YMCA to offer quality memberships, programs, and proper class ratios while maintaining flexibility to our members.**

#### **Membership Cancellation and Refund Policy**

**Requests for cancellations of membership must be submitted in writing to the YMCA by completing and signing the Membership Termination Form, and/or providing a written and signed request. All membership cancellations have a 30 day notice requirement.**

**Memberships and joiner's fees are not refundable. Members who remain terminated for longer than one month must repay the joiner's fee when re-enrolling.**

**Memberships are non-transferable.**

#### **Program Cancellation and Refund Policy**

**Registration and payment is required for program participation. Accounts with outstanding or past due balances will not be allowed to register for additional programs. A Program Withdrawal Form must be completed in the event you wish to cancel your registration.**

**The YMCA reserves the right to cancel programs due to insufficient enrollment or conditions beyond our control. If a program is cancelled due to a YMCA decision, a full refund or account credit will be issued.**

**In order to keep our program fees as low as possible, the YMCA will not issue refunds for missed events or scheduled activities. This includes cancellations due to inclement weather or other unforeseen circumstances such as evacuation or natural disaster.**

**The YMCA will not issue any cash, check or credit/debit refunds once a program or event registration is received and processed. In lieu of a refund, an account credit may be issued at the discretion of the YMCA, minus a \$10 processing fee.**